

E-TSR's

Electronic Technical Support

Electronic Tech Support Requests

E-TSR-Overview

Quality Customer Service is Our Number One #1 Priority!

Our password-protected pages give our Magic Club members private access via the Internet to submit, review, or update your e-TSR's at your convenience.

You can even upload accompanying files to from the same location.

Our technical support personnel receive immediate notification of your requests so we can bring you prompt resolutions.

OUR ON-LINE e-TSR FORM

The screenshot shows a web browser window with the URL 'eTSR Online Application - Yellow Magic, Inc. - Microsoft Internet Explorer'. The page title is 'Step Two: Required Field'. The form includes the following fields and options:

- Company Name: Yellow Magic Directory
- Reported By: [Redacted]
- E-mail Address: [Redacted]
- Alternate E-mail: [Redacted]
- Priority: Medium
- Product: Yellow Magic 1.53
- Category: [Redacted]
- Book Name: [Redacted]
- Cmd File Name: [Redacted]
- Upload File Name: [Redacted]

A red error message at the bottom of the form reads: "If a file has been, or will be uploaded to the Yellow Magic BBS, please include your file name in the field above. This form will not upload your file. You must upload your file during the next step of the TSR process." A "Submit Information" button is located at the bottom right of the form.

Once we've set up your company and established your passwords, point your browser to our company website on the World Wide Web:

www.yellowmagic.com/tsr

Here you can submit your E-TSR.

Once submitted, you'll receive confirmation that Technical Support has received your e-TSR via e-mail.

In addition, you can download the latest programs, datasheets, cookbook pages, manuals and more.

Interested in exploring our new technology?

Contact Yellow Magic Incorporated today and receive everything you'll need to get started.

At Yellow Magic, we understand that your questions and issues deserve prompt attention.

We Deliver Solutions.

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"Any Sufficiently Advanced Technology is Indistinguishable from Magic"
Arthur C. Clarke